

Plans & Pricing

CareVio

carev.io.com

Start free. Upgrade as you grow. The family portal is unlimited on every paid plan.

Free Lead gen & trial \$0 /mo Up to 3 active clients Start Free	Essentials Getting organized \$129 /mo billed \$1,315/yr Up to 22 active clients \$7.00/client past 22 Start Essentials	MOST POPULAR Growth Most agencies land here \$299 /mo billed \$3,050/yr Up to 50 active clients \$3.50/client past 50 Start Growth	Scale Multi-office & high volume \$699 /mo billed \$7,130/yr Up to 150 active clients \$3.00/client past 150 Start Scale	Enterprise 150+ client operations Custom from \$1,500/mo 150+ active clients from \$2.50/client Talk to us
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Family portal is always unlimited — every paid plan, every tier, no per-seat fee.

Billing runs on Stripe

Invoices, cards, ACH and payouts straight to your own Stripe account via Stripe Connect. Metered overage means you are never hard-capped.

Payroll runs on Gusto

Gusto Embedded payroll for W2 and 1099 caregivers — tax filing, PTO and direct deposit, billed through CareVio. (Completing partner certification.)

Books stay in sync

QuickBooks Online sync pushes invoices and payroll entries automatically, so your accountant never rekeys a number.

All plans include HIPAA-grade infrastructure, daily backups, and unlimited team seats within plan limits. Month-to-month by default · cancel anytime · save 15% on annual billing.

What's included, tier by tier

Features unlock in step with how your agency grows — from organized, to referrals, to Pulse AI automation.

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FEATURE	Free	Essentials	Growth	Scale	Enterprise
EVERYDAY OPERATIONS					
Scheduling & caregiver roster	✓	✓	✓	✓	✓
Family portal (unlimited seats)	✓	✓	✓	✓	✓
EVV clock-in / clock-out & geofencing	—	✓	✓	✓	✓
Care plans, visit tasks & billing	—	✓	✓	✓	✓
Credential vault & compliance engine	—	✓	✓	✓	✓
Open shifts, templates & missed-punch correction	—	✓	✓	✓	✓
In-app training modules & progress tracking	—	✓	✓	✓	✓
GROWING YOUR REFERRAL NETWORK					
CRM 2.0 — referrals, partners, pipelines, workflows	—	—	✓	✓	✓
Discharge planner email campaigns	—	—	✓	✓	✓
Facebook Lead Ads to CRM sync	—	—	✓	✓	✓
Staffing & facility outreach campaigns	—	—	✓	✓	✓
Multi-office / multi-license support	—	—	✓	✓	✓
Care team & family messaging SOON	—	—	✓	✓	✓
FINANCIAL & PAYROLL INTEGRATIONS					
Stripe billing, invoices & card payments	—	✓	✓	✓	✓
Stripe Connect payouts to your own account	—	✓	✓	✓	✓
QuickBooks Online invoice & payroll sync	—	—	✓	✓	✓
Gusto Embedded payroll (W2, 1099, tax filing) SOON	—	—	✓	✓	✓
Metered client overage — never a hard cap	—	✓	✓	✓	✓
Indeed / ATS job feed for caregiver hiring	—	—	—	✓	✓

What's included, tier by tier (cont.) CareVieo

Features unlock in step with how your agency grows — from organized, to referrals, to Pulse AI automation.

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FEATURE		Free	Essentials	Growth	Scale	Enterprise
PULSE AI						
AI document & ID extraction (licenses, referrals) PULSE AI		—	✓	✓	✓	✓
AI care-trend reports & visit summaries PULSE AI		—	—	✓	✓	✓
AI caregiver-client matching & lead scoring PULSE AI		—	—	✓	✓	✓
Automated Medicaid / MCO eligibility verification PULSE AI		—	—	—	✓	✓
Voice-to-text visit notes with AI cleanup PULSE AI SOON		—	—	—	✓	✓
Dedicated onboarding		—	—	—	✓	✓
ENTERPRISE CONTROLS						
Custom fields, territories & SLA policies		—	—	—	—	✓
Webhooks & API key management		—	—	—	—	✓
MCP agent access (OAuth-protected)		—	—	—	—	✓
SSO / SAML & custom integrations		—	—	—	—	✓
Dedicated CSM & custom contract		—	—	—	—	✓

SOON marks features that are built and in final review — Gusto payroll is completing partner certification, and messaging plus voice-to-text are awaiting final HIPAA vendor sign-off. Everything else listed is live today.

Pulse AI

The intelligence layer that removes the paperwork tax from home care.

CareVieo

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1 Eligibility & denial prevention

Automated Medicaid, Medicare and MCO eligibility checks classify coverage category, plan enrollment and authorization status before care starts — so claims do not come back denied.

2 Document & ID intelligence

Driver's licenses, credentials, referrals and intake packets are read on capture. Fields land in the right record with confidence flags — never guessed, never silently filled.

3 Care-trend reports & visit summaries

Pulse reads visit notes, tasks and EVV signals across a client's history and writes a plain-English trend report families and case managers can actually use.

4 Caregiver matching & lead scoring

Ranks caregivers against a client by county, availability window, credentials and compliance status — and scores inbound leads so intake works the hottest ones first.

5 Voice-to-text visit notes

Caregivers dictate at the point of care, offline if needed. Pulse cleans up the transcript into a structured note. (Awaiting final HIPAA vendor sign-off.)

Start free at carevieo.com — no card required

Questions? sales@carevieo.com · Book a walkthrough at carevieo.com/carevieo/contact